

TIEDEMAN, LYNCH, KAMPFE, McVAY & RESPELIERS

ATTORNEYS AT LAW

300 OVERLAND WOLF CENTRE
6910 PACIFIC STREET
OMAHA, NEBRASKA 68106-1045

WILLIAM A. LYNCH
JOHN S. KAMPFE
JAMES B. McVAY
JAMES B. RESPELIERS

TELEPHONE: 402-397-8900
FACSIMILE: 402-397-3364
E-MAIL: jmcvay@omahalaw.com
www.omahalaw.com

Of Counsel
JOHN P. TIEDEMAN, JR.
JOHN J. RESPELIERS

November 28, 2020

VIA EMAIL ONLY – latonyk@gmail.com

L. A. "Tony" Kovach
Managing Member
LifeStyle Factory Homes, LLC

RE: Response to Inquiry

Dear Mr. Kovach:

Although you emailed my firm on a Saturday and indicate in your email that we have less than one day to respond prior to you publishing a report, I appreciate your contacting me concerning this matter.

Unfortunately, the news stories generated by WOWT.com do not tell the entire story.

Our clients have not asked the residents in the Community to do anything that is not required by the terms of the residents' leases and the Rules and Regulations for the Community. Furthermore, in all but a few cases, the residents have been sent *repeated* requests to address the issues with their homes prior to the notice being sent. Unfortunately, those prior requests have been largely ignored.

The content of the notice, namely those statements relating to the residents' leases being terminated if repairs were not made by a specific date, is primarily governed by law. More importantly, if a resident simply contacts the Community management with concerns they have regarding the nature and extent of the repairs, modifications, and/or improvements they have been asked to make, there are a number of things that can be done. First and foremost, the resident will be allowed additional time to complete any repairs provided that they are making a good faith effort to address the problems reference in the notice.

In addition, management may, in certain instances, provide financial assistance in the form of interest-free loans to residents to pay for the requested repairs or improvements.

Be advised that a letter was sent out yesterday to all of the residents in the Community advising them of the above.

I am uncertain what you may be referring to when you state that you have been doing research on my client's "operation and purported business tactics" and am therefore unable to address anything further.



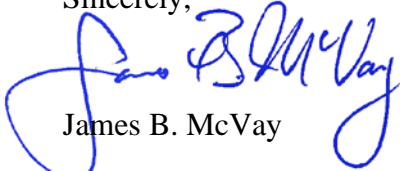
L. A. "Tony" Kovach

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I trust that you will provide an objective review of the facts and circumstances concerning this matter. Of course, if you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink that reads "James B. McVay". The signature is stylized and cursive, with the first name "James" written in a larger, more prominent script than the last name "McVay".

James B. McVay

JBM/jel

c: Kingsley Management Corp.